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APPLICANTS Norman C. Chan, Louisville, CO; O-A-				
** CONTINUING DATA ***** O-A-				
** FOREIGN APPLICATIONS ***** O-A-				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/02/2000				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged	Allowance Examiner's Signature Initials	STATE OR COUNTRY CO	SHEETS DRAWING 3	TOTAL CLAIMS 22
ADDRESS 48500 SHERIDAN ROSS P.C. 1560 BROADWAY, SUITE 1200 DENVER , CO 80202		INDEPENDENT CLAIMS 3		
TITLE METHOD AND APPARATUS FOR GENERATING AUTOMATIC GREETINGS IN A CALL CENTER				
FILING FEE RECEIVED 924	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____	